

Social Interaction

Developing Conversation:

- Closed questions (Yes/No)
- Open questions
- Statement
 - Reactions
 - Reflections



Social Interaction (Cont.)

Topics:

- Jobs
 - What do you do?
 - What line are you in?
- Family
- Spare time
- Origins



Social Interaction (Cont.)

Topics (cont.):

- Greetings
 - Responses
- Toasting
- Introducing a topic
- Changing / ending a topic
- Digressing
- Checking / clarifying





Social Interaction

-Airport Conversations

-Hotel Conversations

-Restaurant Conversations

Airport Conversations

Regular sentences:

- My flight has been delayed for 3 hours.
- Is there a public phone here? My mobile isn't working.
- I can't find my departure gate.
- They won't let me take my bottle of water on the plane.



Airport Conversations (cont.)



Greeting:

A: Welcome. Please can I see your tickets?

B: Yes, here you are.

Extra questions:

- Have you at any time left your luggage unattended while being in the airport?
- Do you have any weapons or firearms in your possession?
- Have you any flammable material in your luggage?

Airport Conversations (cont)



Situation 1: @ the checking desk

A: What seat would you like, an aisle seat or a window?

B: Can I have an aisle seat?

A: I'll check for you. Yes that's ok, I'm placing you in 21A.

Situation 2: Going through security

A: Please lay your bags flat on the conveyor belt, and use the bins for small objects.

B: Do I need to take my laptop out of the bag?

A: Yes, you do. Take off your hat and your shoes, too.

Hotel Conversations



Checking in:

A: Hello, my name is _____
and I have a reservation for tonight.

B: Let me check. Yes, you have a twin room
for two nights.

A: That's right.

B: You are in room 323. I'll have the porter
bring up your bags.

A: No thanks. I can manage myself.

Hotel Conversations (cont)



Calling the front desk:

B: Front desk.

A: Hi, I'm in 323 and my air conditioner doesn't seem to be working.

B: We'll send someone up to take a look at it in a few minutes. How is everything else?

A: No. Everything else with the room is great. Thank you.

B: Enjoy your stay, and don't hesitate to call if there is something else I can do for you.

Restaurant Conversations



Ordering main course:

A: Good evening, are you ready to order?

B: Can you give me a few more minutes?

[...]

B: What are today's specials?

A: Today we have vegetarian lasagna,
New York strip steak, and baked salmon
with a creamy herb sauce.

B: That sounds good. I'll have the salmon.

Restaurant Conversations (cont.)

Ordering dessert:

B: Do you have a dessert menu?

A: Certainly. Here you go.

B: Thanks. Is the cheesecake good?

A: Yes, it's very tasty. Our customers usually love it.

B: OK. Bring me two pieces, please.



Restaurant Conversations (cont.)

Compliment:

A: Is everything alright?

B: Yes, that was a really great meal. I loved it.

A: I'm glad you liked it. Is there anything else I can get you?

B: Yes, a coffee please, and be sure to give my compliment to the chef. The meal was fantastic.

A: I'll be sure to do that.

